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SPATCH S.D.C.C. BANK H.O.



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**SAMBALPUR DISTRICT CO-OPERATIVE CENTRAL BANK**  
**HEAD OFFICE: BARGARH-768028**

Ref No. 2110 /CB/CT/2024-25

Date 02/08/2024

**NOTICE**

Seal quotation are invited from then intended Annual Maintenance Contract (AMC) provider towards repair and maintenance of Godrej Make CC camera having cloud base system, Alarm System and Bio-metric in our Head Office and all the branches of the Bank towards Annual Maintenance Contract (AMC) for a period of one year from the commencement. The service provider must submit the GST No, PAN no and Authorized Service Provider (ASP) of Godrej and Boyce MFG Co Ltd. Further, details and information/ clarification may be collected from the office of the undersign during the office hour of the Bank. The interested AMC provider are requested to submit the sealed quotations to the undersigned by Dt.09.08.2024 positively. Further the undersigned reserve the right to accept or reject the quotation without assigning any reasons thereof.

1. The company shall in the aforesaid period render services and carry out repairs free of cost as and when required and dedicated Service Engg. must be present at our area of operation i.e. Bargarh / Sambalpur / Jharsuguda and Deogarh.
2. In case no service call is received from the customer the company shall endeavor to provide the preventive maintenance service in 3 month free of cost.
3. The repair and replacement shall be carried out free of cost at the location where the product is originally installed. If required the company will be at liberty to remove the machine to the premises of the company for carrying out such repair and replacement and return the same to you at its own cost.
4. If the machine is rendered un-operational because of damage due to mis-handling tampering, accident, negligence, fire, power fluctuations / failures or other act of nature, the company reserves the right to charge the customer for repairs thereof.
5. During the AMC period, if the equipment becomes non-operational and requires major repair a standby unit will have to be provided till such period the original equipment is made working and returned.
6. The service shall rendered on normal working days, during working hour of the company.

7. Any claim made under this contract shall be subject to the jurisdiction of court in Bargarh.
8. It is statutory that only the machine working satisfactorily will be taken into contract and along with any damages if the same needs to be repaired by the customer will be on chargeable basis before both the parties sign the AMC agreement.
9. The Annual maintenance agreement will be valid for one year.
10. Out of annual maintenance charges will be paid on quarterly basis.
11. Any deviation occurred by the firm /company for attending the complaint in time that will effect on balance

  
Chief Executive Officer

Memo No 2111 (5) Date 02/08/2024

Copy to A.G.M. (O&A) / Manager (Accts.) / Manager (Estt.) / Manager (Loan) / Premises Officer H.O. for information and necessary action. They are directed to remain present in the office chamber of the AGM (O&A) at 4.30 PM on 08.08.2024 for finalization of the Quotations.

  
Chief Executive Officer

Memo no 2112 /Dt. 02/08/2024

Copy to Notice Board Head Office and all branches of the bank for information of all the concerned for Wide publicity.

  
Chief Executive Officer

Memo no 2113 /Dt. 02/08/2024

Copy to website: [www.sambalpurdccb.com](http://www.sambalpurdccb.com) for wide publicity

  
Chief Executive Officer